

No. 15-01A

Issue date: 05/06/2015 Last amended: 11/03/2023

# NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT (FOR POSTING)

This Notice, titled Notice under the Americans with Disabilities Act, is issued as an appendix to Notice 15-01. Copies of any policies may be requested from the Corporate Policy Office.

The Maryland-National Capital Park and Planning Commission (M-NCPPC) is dedicated to providing quality services and park and recreation programs that are inclusive and accessible to all patrons. The agency will ensure compliance with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990 by taking all reasonable steps to remove barriers to participation in programs and services. In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), M-NCPPC will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

*Effective Communication:* M-NCPPC will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in M-NCPPC programs, services, and activities. Modifications may include qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

*Modifications to Policies and Procedures:* M-NCPPC will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcome in M-NCPPC offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of M-NCPPC, should contact the appropriate office listed on Page 2 as soon as possible but no later than 48 hours before the scheduled event.

M-NCPPC will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public and are not accessible to persons who use wheelchairs.

The ADA does not require M-NCPPC to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

**Requests for Assistance/Services:** M-NCPPC is committed to maximizing program participation. Patrons with questions regarding program accessibility and requests for reasonable modifications should contact the facility in which the program resides as soon as possible but no later than 48 hours before the scheduled event. In some instances, additional, specialized modifications may be needed. Whenever reasonable, patrons should make requests for specialized modifications at least 14 calendar days <u>in advance</u> of the program/event start date.

Requests should be placed in writing and include information on the specific program/service, location of program, requested modification, etc.

Concerns/Complaints: Complaints that a program, service, or activity of M-NCPPC is not accessible to persons with disabilities should be directed to the program/facility manager. Patrons should communicate directly to the ADA Coordinator listed below (based on the department or location offering the program/service) on any concern that is not resolved within 14 calendar days by the program/facility manager:

## Prince George's County Department of Parks and Recreation

Disability Services Manager 7833 Walker Drive, Suite 110, Greenbelt, MD 20770 Phone 301-446-3412, Fax 301-446-3401, Maryland Relay 7-1-1 Disabilityservices@pgparks.com

#### Prince George's County Planning Department

Office of the Director, Prince George's County Planning 14741 Governor Oden Bowie Drive, Upper Marlboro, MD 20722 Phone 301-952-3595, Fax 301-952-5804, Maryland Relay 7-1-1

### Montgomery County Department of Parks

Program Access Manager Wheaton Headquarters, 12<sup>th</sup> Floor, 2425 Reedie Drive, Wheaton, MD 20902 Phone 301-670-3291, Maryland Relay 7-1-1 ProgramAccess@MontgomeryParks.org

## Montgomery County Planning Department

Montgomery Planning ADA Coordinator Wheaton Headquarters, 2425 Reedie Drive, Wheaton, MD 20902 Phone 301-495-1324, Fax 301-933-3520, Maryland Relay 7-1-1

## Executive Office Building/Bi-County Operations

Office of the Executive Director 6611 Kenilworth Avenue, 4<sup>th</sup> Floor, Riverdale, MD 20737 Phone 301-454-1740, Fax 301-454-1750, Maryland Relay 7-1-1

If there is no satisfactory resolution of an issue within 14 calendar days of notification to the department, the patron may contact the Office of the Executive Director, 6611 Kenilworth Avenue, Riverdale, Maryland 20737; Phone 301-454-1740, Fax 301-454-1750, Maryland Relay 7-1-1

