

# A Worthy Cause

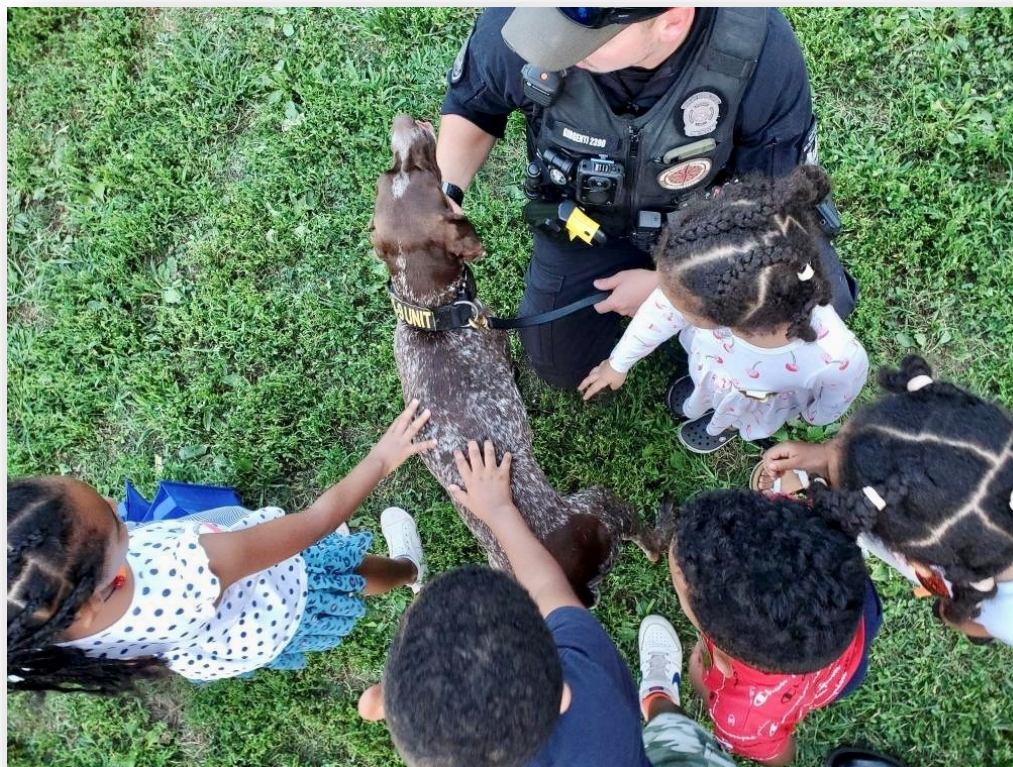
*A Publication from the Office of the Chief*



**Maryland-National Capital Park Police, Montgomery County Division**  
**12751 Layhill Road**  
**Silver Spring, Maryland 20906**



*With a Foreword by Chief Darryl McSwain*



## “Stronger Together”

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“I have the wonderful privilege to serve as the Park Police Chief within the Montgomery County Division. This opportunity is made all the more special due to the quality of the men and women who make up this agency. Both our sworn and non-sworn professional staff have demonstrated uncommon valor, commitment to excellence and ingenuity in their unselfish service to each other and the community. This publication alone could not possibly provide the full breadth of their accomplished work and planned future initiatives, but it is a testament to our Worthy Cause. So much of what is seen in public is carried out by our dedicated sworn staff, but it should be noted that none of that would be possible without the commitment of our highly skilled non-sworn professional staff working in the “background” in support of our overall mission. Whether one is speaking of our budget analyst, volunteers, barn manager, IT professionals, training manager, and so many more—their collective contributions serve as the foundation on which all of our success stands.

As we continue to move forward, my staff and I remain committed to a standard of excellence in the service provided to all park patrons. However, consistent positive outcomes can only be derived with your continued support. By working in partnership with the public and each other, there is no challenge we cannot overcome for we are Stronger Together!”

*Chief Darrell McSwain*



## Our Mission

The Maryland-National Capital Park Police, Montgomery County Division is committed to working in partnership with the community to provide quality public safety services in a professional and timely manner. We value the attendance of all community members and visitors within our park system. We endeavor to facilitate a safe, peaceful and joyous experience for everyone.

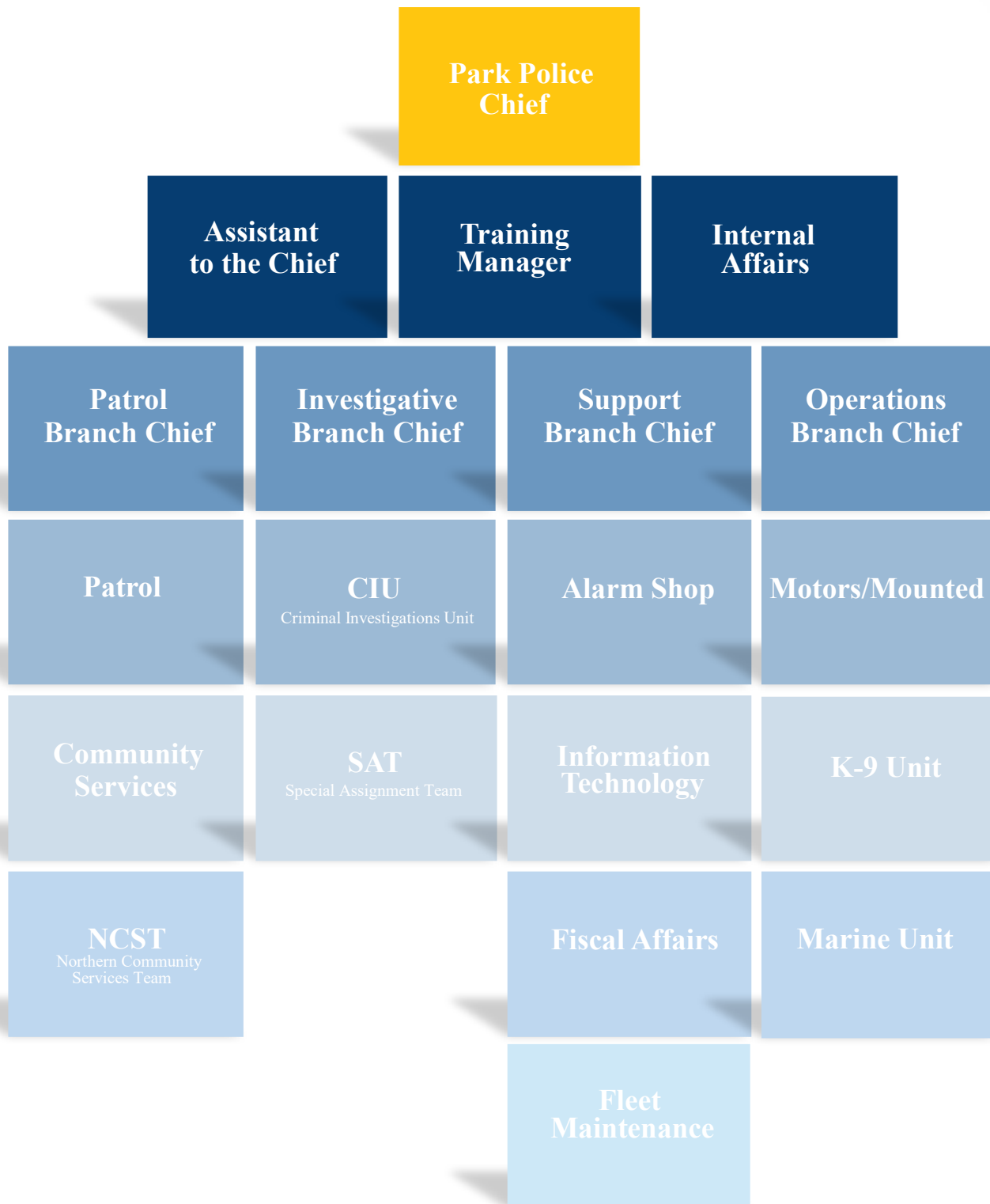
## History

The Maryland-National Capital Park Police was founded in 1953. It began with three officers who worked six days a week for an annual salary of \$3,000. The officers shared one police car until it broke down, and the Commission purchased two used cars to replace the initial vehicle. The Montgomery County Division has grown into an agency with an authorized staffing level of 126 (98 sworn and 28 civilian). Park Police operates 24 hours a day throughout a park system which is comprised of 4 lakes, 27 park activity buildings, 102 campsites, 114 historic structures, 136 picnic areas, 227 basketball courts, 269.6 miles of paved and natural surface trails, 297 outdoor tennis courts and 420 parks across 37,220 acres of property. Also available are nature centers, miniature trains, indoor tennis facilities, boat rentals, ice rinks, event centers, public gardens, and more. Our parks accommodate an estimated 14 million visitors every year.





# Divisional Structure



# Park Police Captains

Get to know our Executive Management



**Captain Nicole Adams**  
**Assistant Chief—Support Branch**

Captain Nicole Adams is a 27-year veteran with the agency. Prior to joining the Park Police, she served two years with Metropolitan Police Department (MPD). Captain Adams' tenure includes her prior role as a Public Information Officer and oversight of the following: Background and Criminal Investigations; Internal Affairs Division; Administrative and Community Services Section; and The Ranger and Volunteer Programs. She currently represents the agency as Assistant Chief of the Support Branch. Captain Adams is a graduate of the Northwestern School for Police Staff and Command.



**Captain Bryson Evans**  
**Assistant Chief—Patrol Branch**

Captain Bryson Evans is a 24-year veteran with the agency. He is currently serving as Assistant Chief of the Patrol Branch, which includes oversight of the newly created Northern Community Services Team and Community Services Section. Other notable assignments include: Investigative Operations Commander; Supervisor of the Rapid Deployment Team; Detective; Tactical Officer and Motorcycle Officer. Captain Evans helped create the Community Response Team, now known as the Special Assignment Team (SAT). As supervisor of the Rapid Deployment Team, he was instrumental in the development of the robbery suppression team. Captain Evans also has experience with the Prince George's County Violent Crimes Unit, as well as the HIDTA and RAGE task forces.

Captain Evans earned a Law Enforcement and Criminal Justice Certificate from Anne Arundel Community College and is completing his bachelor's degree in public safety administration through University of Maryland's Global Campus. Captain Evans has been awarded various commendations and is certified in Horse Mounted, Motorcycle and as a Firearms Instructor. He is also a recent graduate of Metropolitan Washington Council of Governments (COG) Regional Leadership Training.





**Captain Tracy Lieberman**  
**Assistant Chief—Operations**

Captain Tracy Lieberman is a 25-year veteran with the agency. She served as a Patrol Officer, Patrol Sergeant and Lieutenant. She is currently assigned as our agency's Public Relations Officer, Accreditation Manager and launched the Facebook page for our Division. In 2013, Captain Lieberman identified a need within both Divisions and sought out search and rescue training to foster a program beneficial to the agency and community.

As the Administrative Patrol Lieutenant, she oversaw the agency's Field Training Program, among other responsibilities. She assisted in creating a comprehensive health and wellness initiative for the agency and the first-ever health and wellness in-service. She created an agency meditation room and continues to seek out beneficial programs for the Division. She recently finished her certification as a Life and Engagement Coach and completed the Northwestern School for Staff and Command during the spring. Captain Lieberman serves as Assistant Chief of our Special Operations Section.



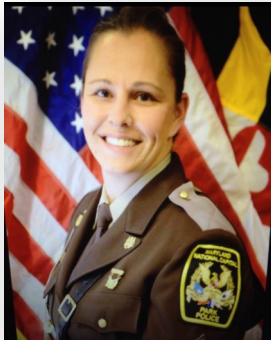
**Captain Lakeisha Robinson**  
**Assistant Chief—Investigations Branch**

Captain Lakeisha Robinson is a 19-year veteran of the Maryland-National Capital Park Police. Her prior assignments include: Patrol Officer; Mounted Officer; Patrol Sergeant; Sergeant of Internal Affairs; CALEA Accreditation Manager; Public Information Officer (PIO); Social Media Manager; Assistant to the Grants Manager and Executive Officer within the Office of the Division Chief. Captain Robinson earned her bachelor's degree in interdisciplinary studies in public administration from Northern Arizona University and holds an associate's in applied science law enforcement training and general studies from Maricopa Community College.

Captain Robinson has availed herself to various committees/special events such as: Peer Support; Domestic Violence 5K "Shatter the Silence;" M-NCPPC Diversity Council; Cops Camp for Kids; Park Police Community Day and the Red Cross Blood Drive. She has earned numerous certifications and training certificates in a diverse number of fields such as: Accreditation Manager; International Chiefs of Police Leadership; MPCTC (Maryland Police and Correctional Training Commissions); General Instructor; CVSA (Computer Voice Stress Analyzer); LEOBR (Law Enforcement Officer Bill of Rights) Investigations; Background Investigations; Interview and Interrogations, and as a Mounted Instructor. Captain Robinson is a well-decorated member and was recognized for the Leadership Award, Chief's Award, Performance Award, Commendable Service Award, Officer of the Month and a host of other certificates of recognition. Captain Robinson serves as Assistant Chief of our Investigative Branch.



## Park Police Lieutenants



**Lieutenant Kathleen Anderson**  
Commander  
*Investigative Branch*



**Lieutenant John Fellers**  
Commander  
*Internal Affairs*



**Lieutenant Caleb Garcia**  
Commander  
*Management & Information Technology*



**Lieutenant Myrical Gratton**  
Commander  
*Special Operations*



**Lieutenant Adam Macleod**  
Commander  
*Support Branch*



**Lieutenant Sarah Mikalauskas**  
Commander  
*Daywork Patrol & Community Services*



**Lieutenant Charles Smith Jr.**  
Commander  
*Evening Patrol*



**Lieutenant Francis Wulff III**  
Commander  
*Patrol, NCST, Search & Rescue Team*





# Crime Statistics



Image courtesy of techbullion.com

PART I OFFENSES		
CRIME	2021	2022
MURDER	1	0
RAPE	2	2
ROBBERY	3	8
1ST DEGREE ASSAULTS	4	10
Gun	1	5
Knife	1	1
Other	2	4
BURGLARY	4	6
Force	3	6
No Force	1	0
Attempts	0	0
THEFTS	131	79
AUTO THEFTS	1	0
<b>PART I TOTALS</b>	<b>146</b>	<b>105</b>

PART II OFFENSES		
OFFENSE	2021	2022
DESTRUCTION	152	214
Vandalism	64	53
Hate Bias	8	10
Graffiti	80	151
SEX OFFENSES	8	5
NARCOTIC DRUG LAWS	109	60
LITTERING/DUMPING	107	74
2ND DEGREE ASSAULTS	24	30
OTHER PART II	80	80
<b>PART II TOTAL</b>	<b>480</b>	<b>463</b>

<b>TOTAL OFFENSES</b>	<b>626</b>	<b>568</b>
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Our Park System remains very safe when one considers that Montgomery Parks enjoys an estimated 14 million visitors each year.

Because we value the safety of every patron, the Park Police remains committed to proactive preventative efforts, constant vigilance and timely follow-ups.

With over 400 parks and 250 miles of trails, proactive patrols on foot, bike, ATV and horseback remain key crime deterrents while fostering good rapport with community members. Over 7,294 trail checks were conducted in 2022. This past year, we discovered a **27% decrease in Part I offenses**; most of that was

attributed to a decrease in our most prevalent Part I offense of **theft**—namely theft of lockers from recreational facilities and theft from vehicles within the parks. This reduction involved several simultaneous strategies while working in partnership with recreation facility managers. Efforts included enhanced information sharing, diligence in checking visitor identification and quality investigative work to apprehend culprits. Regarding theft from autos, our patrol officers and investigators work together to monitor theft from vehicle trend activity and initiate timely high visibility and surveillance details. Coupled with this initiative, we are also working with maintenance to install **“Reminder Signage”** to remind patrons to remove valuables from plain sight when exiting their vehicles and to lock their doors.

The reporting of **vandalisms** increased this year, not from community members but instead due to **officer-initiated** reports. This is certainly due to increased vigilance by our officers and indicative of their proactive trail and park checks. The goal of early detection is to remove it quickly to preserve the overall peaceful quality of our park system. In areas in which repeat offenses occur, we are installing surveillance cameras and exploring **public art projects**.

The Park Police created a formal crime analyst job description and is conducting a national search. We hope to hire a full-time crime analyst soon to work with regional partners in joint information-sharing ventures while also leveraging technology for greater efficiencies.



# Latest Initiatives



*Between new vehicles and VR Equipment, the Division aims to update its fleet and approach to training.*

The agency also entered into a 5-year contract with Axon. Our current Tasers have been traded in for the new Taser 7. As technology grows throughout the contract, our taser devices will be exchanged for the latest model. The inclusion of virtual reality technology (VR) is quickly becoming the new “go-to” in law enforcement. VR provides realistic instruction which can reduce physical injuries while providing patrol officers with practical, life-like scenarios. VR is also useful at teaching officers possible de-escalation options that can be useful out in the field. Check out a VR demo [here](#).



*Model outfitted Dodge Durango. Image courtesy of [www.stellantisfleet.com](http://www.stellantisfleet.com)*

We purchased: (2) Ford Expeditions, (7) Ford Inceptors and (5) Harley Davidson motorcycles. The Division plans to add (10) Dodge Durangos to its fleet. Be on the lookout! Mr. David Callery is a program manager for police and emergency response vehicles. Check out his breakdown of the Dodge Durango truck [here](#).



Our agency continues to make changes to its overall function. A new patrol schedule was implemented allowing its six patrol squads to enjoy four days off every other weekend. The change hopes to provide wellness and offer patrol a healthier work-life balance. Meanwhile, the Division expanded its specialty roster by introducing the **Northern Community Service Team**. The unit currently consists of three officers and a sergeant tasked with proactively addressing community-related concerns on the county's northern end. Five new officers were added to our patrol branch, and we also graduated nine officers in the Patrol Rifle Course.



**The Division revamped its K9 Unit** to enhance its operations. We now have bloodhound, patrol, explosive and drug detection dogs. Recently, we hired Mr. Daniel Jones, as our K-9 Trainer. He is a former officer with MPD (Metropolitan Police Department) who is actively involved at the national level and well-respected throughout the training field.



*Officers pose at "Shine Brighter Together: Autism Acceptance"*

**The Frontline Program** is now being used more frequently. This streamlines the delivery of information to all sworn officers and has replaced the commander's reports. The patrol branch is also evaluating the use of new uniforms from Flying Cross. The new threads should increase comfort and warmth for patrol officers.

Although staffing shortages persist, the Division remains optimistic. Recently, the department formed a **Recruitment and Retention** team to encourage its hiring efforts. A team of officers and Commission staff meet monthly to discuss new ideas that focuses on recruitment efforts.



The agency implemented **Blue Team**, which enhances the Division's ability to conduct and track investigations, complaints, miscellaneous incidents and inquiries. Additionally, the Division conducted officer training on the topic "Legally Justified, But Was It Necessary" in preparation for the change in the use of force language related to the Maryland Police Accountability Act (MPIA). Our agency's directives were also updated to ensure compliance. The Patrol Branch instituted a **Sergeants' Team Building initiative**. The program teaches supervisors leadership practices, investigative techniques, and tactical movements multiple sessions per year. The Division also continues to make strides in career development opportunities.

Plans are currently underway to provide quarterly team building exercises for supervisors and assistant supervisors. Joint-training initiatives with allied agencies such as full-scale active shooter mock drills and other critical incidents (i.e., search and rescue) are underway.

We graduated three new officers from an advanced **search and rescue** class to become certified search managers. This strengthens our Search and Rescue team to (6) certified search managers including (2) lieutenants, (1) sergeant and (3) officers. The advancement of staff will help to ensure that all areas of the county are covered. The agency also certified (26) officers on the ATV and hopes to add to its marine unit.



*Photo courtesy of University of Alabama at Birmingham*

**Sensory bags** were issued to patrol squads. Officers will distribute them in the community to children with special needs at various incidents. The Division also hosted a two-day search specialist class where patrol officers and volunteers were trained in initial response and scene management of missing persons. We hosted a multi-agency search and rescue exercise at Black Hill Regional Park involving 140 participants.



*Park Police Volunteers remain invaluable to our agency.*

The Park Police Volunteers are crucial to our Division's motto, "Stronger Together." Altogether, volunteer hours total **64,300+ hours** from **146 volunteers**. The program first launched in early 2000.



**Empathetics** – a well-accepted program providing personnel with additional emotional/social intelligence training. Staff received this training through a third-party provider, Dr. Helen Riess & Associates. This program is designed to “offer a deep dive into one of the most important human capacities—to sense, understand, and care about others.” The course helps guide participants through the science of how empathy and compassion overlap, as well as techniques/ingredients to cultivate in our daily lives.

**Integrating Communications, Assessment, and Tactics (ICAT)** – developed by the *Police Executive Research Forum*. Decision-making training to de-escalate incidents.

**Active Bystandership for Law Enforcement (ABLE)** – developed by the Georgetown University Law Center’s *Innovative Policing Program* and the global law firm Sheppard Mullin LLP. It covers emotional/social intelligence, peer intervention while on the scene of incidents, conflict resolution and promotes health and wellness.

**Crisis Intervention Training** – some members have been trained in this program that helps public safety officials to recognize cognitive and intellectual disabilities, individuals otherwise in crisis and appropriate response measures. We are working with allies to expand the training to all personnel.

**Peer Support** – a select group of officers who have received specific training in emotional trauma and crisis intervention and assist other employees in need.

**Fair and Impartial Policing** – we previously sent (5) officers to a *train-the-trainer* course. This program was taught to all officers in 2022. It addresses emotional/social intelligence, conflict resolution, communication, anti-harassment/discrimination, etc.

**Critical Incident Leadership and Decision Making (Dr. Stuart Meyers)** – The Park Police secured a \$29,000 grant to instruct all of its supervisors and executives in Critical Incident Leadership and Decision-Making Training. The goal was to provide our supervisors/executives with an **evidenced-based process of thinking**, based on academic research and best practices to enhance their chances of making sound decisions in a timely manner to minimize risk to innocent community members and personnel alike.



*Image courtesy of The People Development Magazine*

# Special Operations Section

Mounted, Motors and Much More



**Barn Renovation:** The Mounted Unit stables were overhauled. Items addressed were the sanding and painting of the stall bars, stripping and refinishing of the wood at the front of the stalls, and the repainting of all other surfaces, along with renovation to the tack room to include new hardware, flooring, storage and appliances.

**Colloquium Awards:** *Lieutenant Myrical Gratton* (formerly Sergeant Gratton) and *Corporal Eric Baca* participated in the 37<sup>th</sup> National Mounted Police Colloquium held in Lexington, Kentucky. The Colloquium is a 4-day training and competition that includes presentations, demonstrations and classes designed to share experiences, techniques, training ideas and best practices with police units across the country.

Training blocks included troop drill, crowd control, obstacle work, formations, working equitation and jumping. *Corporal Megan Lau* was invited for her 8<sup>th</sup> year as a guest instructor to teach working equitation and jumping. 100 competitors from 33 different departments participated from San Diego, California to Toronto, Canada. Our officers competed in the Team Event, Obstacle Course and Equitation Class, which is separated into three divisions – English (Gratton & Kona), Gaited (Baca & Gator) and Western.



*The Mounted Unit remains a staple of the Park Police brand.*

The Special Operations Section has increased its participation in over 140 community events within the past year to include the return of the Fourth of July Fireworks, Montgomery County Fair and Parks ½ Marathon.





*Mounted on the go at Montgomery County Fair.*

### **Mounted Instructor Certification:**

*Lieutenant Gratton and Corporal Baca* attended the Toronto Mounted Police Instructor Course last year. Officers were trained to a higher-level in equine care and management as well as good working knowledge of all mounted and equine equipment and stable management. Officers will have the necessary skills to work in an urban setting for regular patrols and crowd management details. This Mounted Instructor Course is designed to train officers to instruct in the fundamentals of horseback riding as well as its direct application to mounted law enforcement, crowd management and search management duties. Officers were schooled in the technical skills of horsemanship as well as equine veterinary knowledge, equine health care and stable management. Instruction will be delivered through classroom lessons and practical riding exercises.

**Motors Fleet:** Six motorcycles were purchased last year, with a delivery date set for later in 2023. We are trading eight motorcycles to supplement this purchase.

**Horses:** Two new Percheron horses were acquired. “Mackie” is three, and “Cash” is four years old. Both horses are in their trial phases.

**Donation:** A new four-stall shed row was donated by the Hanson family who also previously donated to our K-9 program as well.

**John Deer Gator:** A John Deer Gator was acquired, wrapped and installed with emergency lights to utilize for community events and any SAR operations.



Chief McSwain met with *Sergeant Johnny Beason* and *Corporal Marc Fanelli* regarding the motor program within the Special Operations Section. Through that informal meeting, our motorcycle fleet was discussed in detail. At that time, our relatively older fleet was assessed against modern options offered by two motorcycle manufacturers. The ultimate goal was to improve rider safety.



The two top motorcycle competitors were the BMW RT1250 and Harley Davidson Electra Glide (which we currently have). Through discussions with Special Operations staff, a decision was made to purchase the new generation Harley Davidsons with advanced safety enhancements.



*The go-to motorcycle for the Division is the Harley.*

The new motorcycles were outfitted with Harley Davidson's RDRS system. This system provides riders with an enhanced braking system, traction control, tire pressure monitoring, rain mode, and a system that ties all those enhancements together to make a significantly safer motorcycle. Additionally, a drastically improved lighting package was outfitted to ensure rider safety during all types of responses.



Officers have since noticed more comfort with the new handlebar geometry while responding to incidents in the Montgomery County Park system and neighboring jurisdictions where our Special Operations Section officers frequently assist. These motorcycles have drastically increased rider safety and were a great addition to the Special Operations Section's fleet.



# Community Services, CEO & More



Sergeant Sherard & PFC Moore with Park Police Volunteers at National Night Out



In today's ever-changing climate, bridging the gap between community and policing is imperative. The Division continues to deliver on its promise to implement new initiatives for its patrons. **The Rape Aggression and Defense (RAD)** program will continue to be offered to females and elderly individuals. The program provides the necessary safety skills for persons to defend themselves.

The **R.E.A.L.M. program** (Recruit Entry And Lateral Mentorship) is a fresh initiative in today's policing module. Recruits are assigned veteran officers who help mentor them as they embark throughout their academy and field training experiences. We aim to support R.E.A.L.M. officers through various mentorship and interpersonal development opportunities. The Division has also revamped its monthly newsletter, *The Informer*, which creatively delivers monthly successes and future projections directly from the Office of the Chief.





**The Police Explorers program** is comprised of students ages 14 to 20 interested in law enforcement. Training is not only geared toward policing but also leadership and life skills. *Sergeant Trevin Sherard* has been working in partnership with Montgomery County Police Department to achieve this initiative.



*The school system has changed drastically in recent years.  
Image courtesy of FangXiaNuo*

**The D.A.R.E. program is being taught** to elementary, middle and high schoolers. We are currently teaching at Burtonsville Elementary and South Lake Elementary School. We aim to teach at other schools (particularly schools within our CEO cluster) by certifying more officers. Upon the expansion of DARE, the Division plans to introduce students to G.R.E.A.T. (Gang Resistance And Education Training). Both are decision-making-based programs that teach students the value of setting positive and attainable goals for themselves. It is the program's mission to steer children away from drugs, gangs, crime and violence. We are also working to host a DARE summer camp for children. The program is similar to Cops Camp for Kids, with an added DARE component. Participants will become graduates of the program at the end of camp. The camp should last for either one or two weeks. A timeframe will soon be determined.

Known formerly as "SRO" (School Resource Officer), **The Community Engagement Officer (CEO)** program is designed to foster positive relationships between police and youth through community-based programs within our school system. CEO duties include serving as a liaison between the Division and Montgomery County Public School (MCPS) officials for police-related matters; handling school service calls (SSCs) and conducting the appropriate follow-ups while minimizing disruption to the school day and serving as a point of contact to deliver law enforcement

programs such as DARE. Other crime prevention methods include gang awareness, maintaining contact with said agency's gang units in order to stay informed regarding current gang trends, sharing information and coordinating interventions which support gang investigations. Other duties include assisting with traffic safety and enforcement activities in and around the designated school clusters, coordinating assistance at major school events such as athletic events, large dances, or other activities when needed. The Park Police is responsible for Wheaton High School and a cluster of ten middle and elementary schools that fall under the Wheaton feeder.



*ATV, marine, mounted & motors opportunities make us unique.*

Imagine being paid to ride a bicycle along our trails, patrol on ATV, horse or motorcycle. The Maryland-National Capital Park Police, Montgomery Division offers various specialty opportunities. We remain adamant about enhancing training and career development paths for officers and professional staff members.



*Officers pose beneath a canopy during a career fair.*



*Engagement is a great way to showcase our uniqueness for community members on the fence about a career in law enforcement. Here, Corporal Sanchez brews a "grande" size drink at a local Starbucks.*



# Looking Ahead at Training

The Division Offers New Training Opportunities for Staff

The Division looks to add new developmental opportunities for staffing. Last year, the agency hosted *A Time for Leaders Gettysburg*, a supervisory training. We trained and certified six new officers through FAA's (Federal Authority Administration) for UAV (Unmanned Aerial Vehicle) Drone Training. Perhaps our most distinct addition was the inclusion of **yoga for staff members**. The Division also held a Search Manager School and certified three new officers in the operation of Search Management and Rescue Operations, to name a few.



Image courtesy of Flaticon.com

The Division merged its annual in-service with the Montgomery County Police Department's at the Public Safety Training Academy. The idea is to strengthen our working relationship with all allied agencies in the county and give our internal training staff additional time to pursue more professional development options. Meanwhile, the department will continue to deliver in-house training and online opportunities through our Power DMS application.

**PoliceOne Academy Online** will also be offered to all officers to expand their training options. The site offers 1,000 classes to include 300 MPCTC certified classes. Other training initiatives in the works include:

- Rural/Woodline Tactical Movements
- Search & Rescue
- Compass & Land Navigation
- Less Lethal/Chemical Agents
- Shield School
- Officer Wellness
- Yoga
- Gracie Survival Tactics (GST)
- Glock Armorer
- Glock Low Profile Carry
- FN Armorer
- Breaching
- DNR Rules & Regulations
- Child Safety Seat Use & Installation
- Commercial Vehicle Enforcement
- DUI/SFST DRE School
- SERT
- Introduction to Mounted & Motors



# Housekeeping, Maintenance & More



*Image courtesy of Motorola.*

We made several noteworthy housekeeping changes at main headquarters (Saddlebrook). The tidiness of our facility is an underrated necessity but important to our department's daily function. The Division is currently working with the Parks Development Division (PDD) and Green Farm Facilities Management to renovate Park Police HQ (tiles, windows, roof, HVAC, etc.) The Training Room was cleared of asbestos as well as the old Exhibit Shop and Park Police hallway floor tiles. An emergency exit driveway was also installed from the rear gate of the parking lot. We've also hired Carousel Industries to update our audio-visual (AV) equipment in both the training and conference rooms with state-of-the-art equipment for better virtual, in-person meetings and presentations.

Other notable housekeeping updates include: ♦ Painting several areas at Saddlebrook to include the archives section, boiler room doors, training room, and offices ♦ Added ammo bunker to the rear of HQ to allow for efficiency ♦ Added new mailboxes for the Patrol Section

♦ Created a Room Assignment Manager to efficiently manage office assignments ♦ Added eco-friendly office door signs for easier office identifications within our building ♦ Setup new monitors in the Records Section to assist with surveillance of the front door at Park Police HQ ♦ Added LED lights throughout HQ (training room, offices, hallways, locker rooms and exterior parking lot) ♦ Added new furniture inside SAT office ♦ Added an American Flag to the front window of Park Police HQ ♦ Completed window tinting with Park Police watermark in Chief's hallway, Conference Room and the Criminal Investigations Unit (CIU) office window.

In an effort to enhance officer safety; obtain continuity of operations with our sister agency the Prince George's County Division; and increase service efficiency to the community; our Division is moving on to an expanded partnership with Motorola. Our current dispatch and record management systems are out of date. Motorola will provide our agency with the capacity to integrate several key operational technologies as noted below:



- ◆ Immediate visual of officer in trouble and location.
- ◆ Facility floor plans.
- ◆ Live Stream camera data from commission/government.
- ◆ CAD can automatically run checks.
- ◆ Disaster Recovery & Continuity of Operations with Sister Agency.
- ◆ Link dispatched calls to the same case file.
- ◆ Auto Directions to include Text to Talk / Google Maps / “Running Man” View.
- ◆ Capture and upload photos to all radios.
- ◆ Able to link a community app for public assistance.
- ◆ Document collaboration.
- ◆ Customizable reports specific to Park Police.



# Author's Message

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The Maryland-National Capital Park Police, Montgomery County Division remains committed to providing professional police services to its estimated 14 million visitors each year. We welcome you to frequent our parks and facilities as we expand our efforts to better serve you.

Warm regards,

*Corporal N. J. Ellenbe*