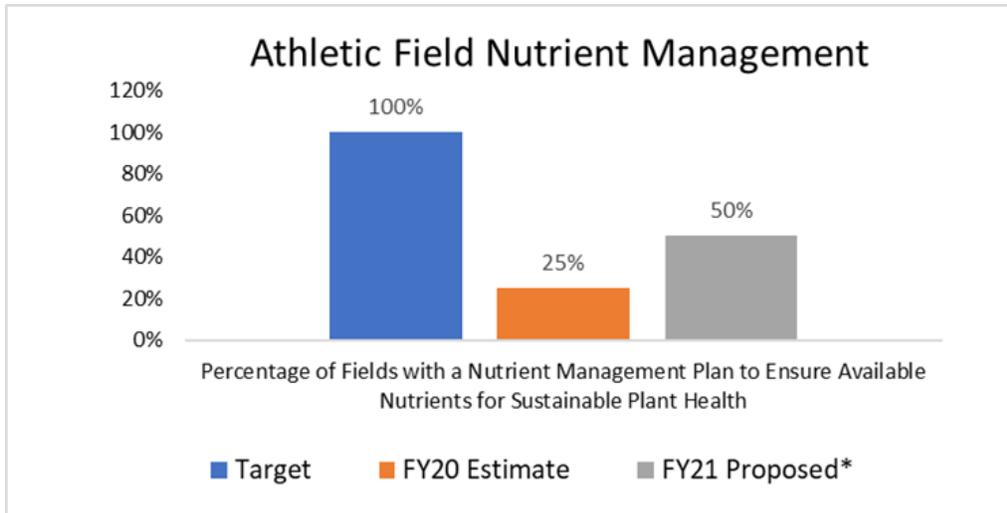
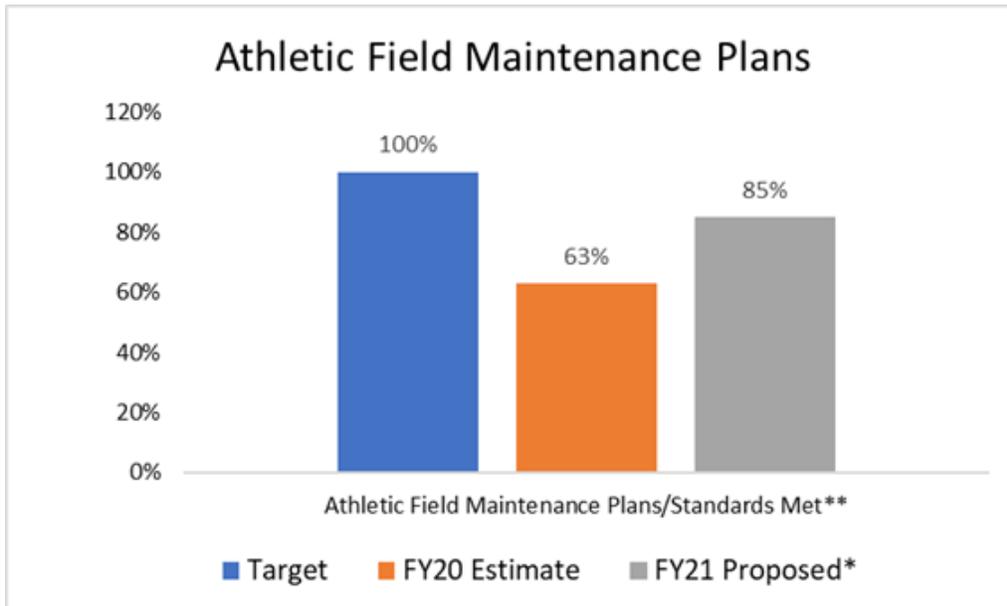


Athletic Fields

The Department's goal is to improve the quality of athletic fields through implementation of a consistent Nutrient Management Plan to improve ballfield conditions for all Montgomery Parks' fields.



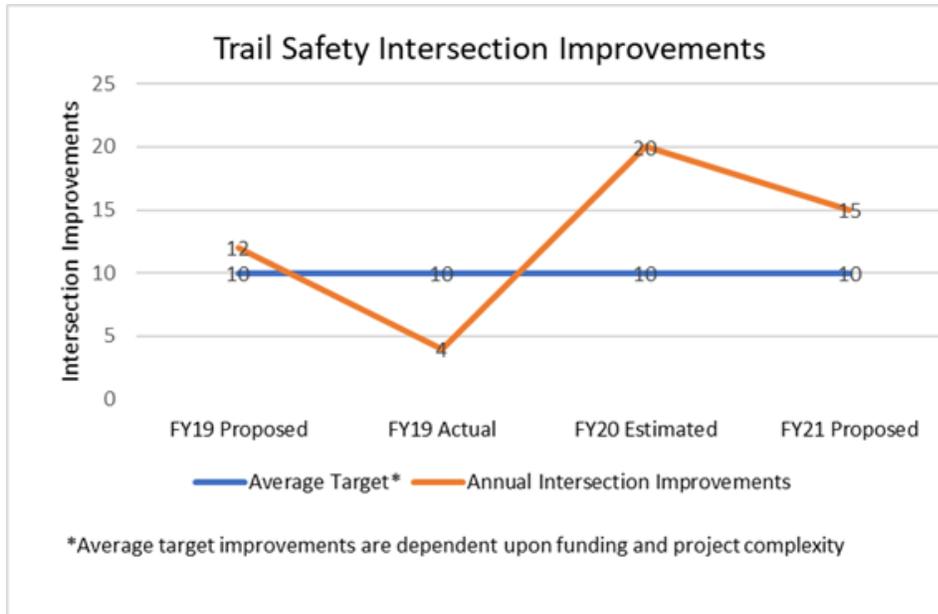
Nutrient management plan implementation rate of 50% for FY21 assumes additional staff resources are approved in the budget.



***Maintenance Standards indicate optimal frequency for performing activities such as aerating, over-seeding, mowing, infield maintenance for diamond fields, and lining of rectangle fields.*

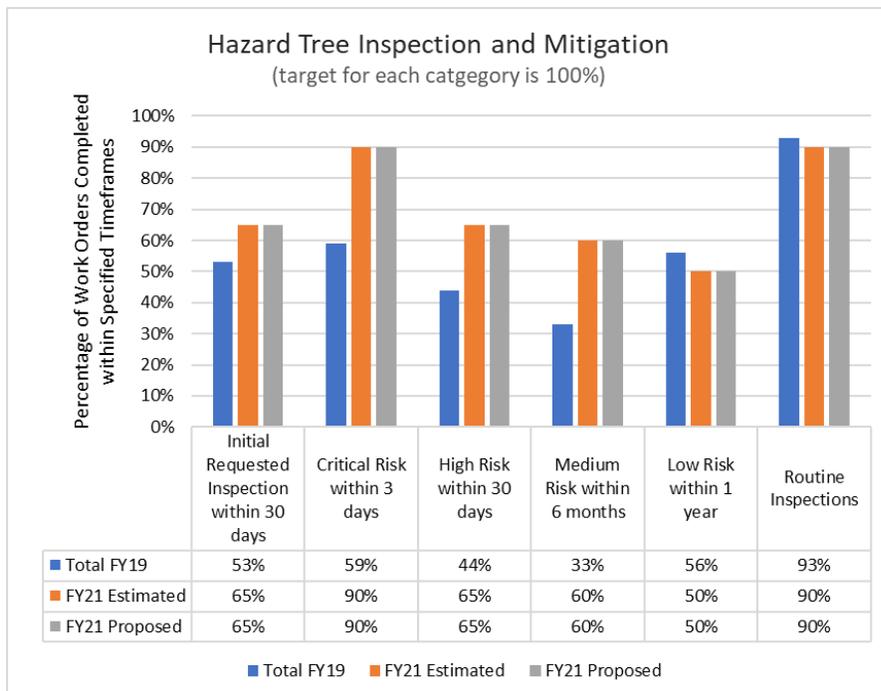
Trail Safety

The Department's goal is to improve the safety of trail-road intersections by studying the 121 trail crossings and making improvements as needed by 2030 to meet the timeline of Montgomery County's Vision Zero plan.



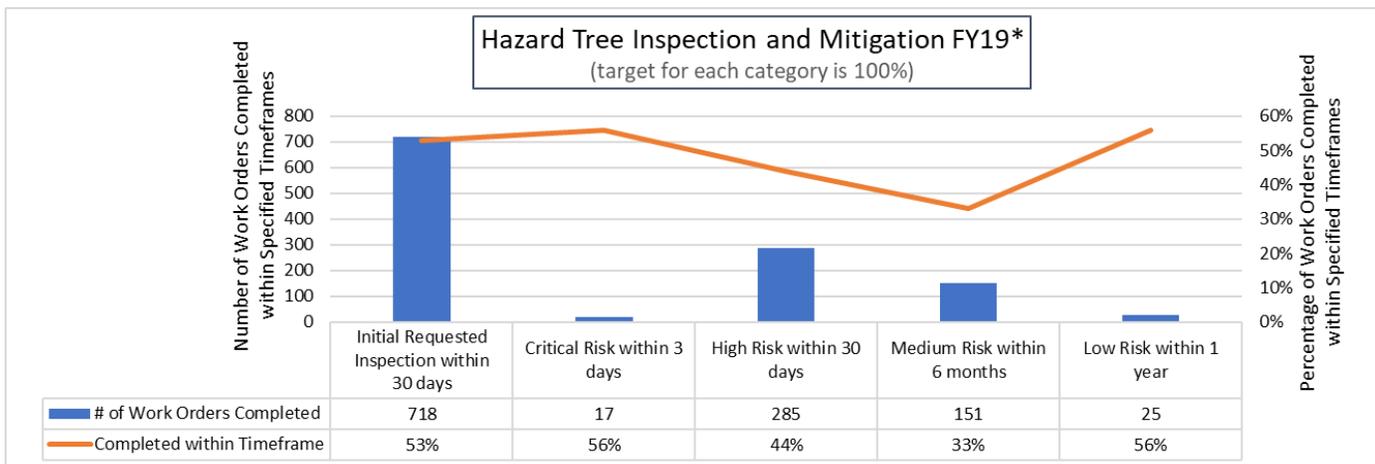
Hazard Tree Inspection

The Department's goal is to enhance the safety of park patrons and reduce the risk of property damage by implementing a hazard tree inspection and mitigation program. The Department proposes to complete 100 percent of the assigned work orders for hazard tree removal and pruning within the timeframes associated with each assigned tree risk level.



The risk level of failure associated with any given tree is determined based on the American National Standards Institute (ANSI) A300 Tree Risk Assessment Standard and the International Society of Arboriculture's Best Management Practices for Tree Risk Assessment. Timeframes were determined based on the risk rating of the tree combined with the number of staff on the tree crews.

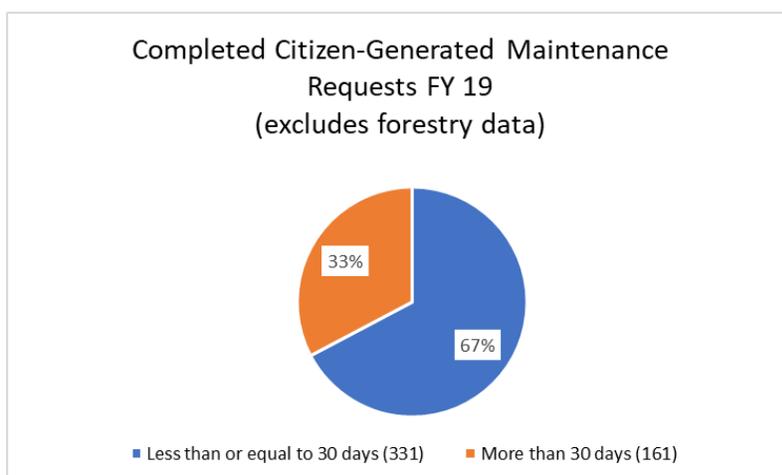
All Parks are being routinely inspected either every 1 year, every 3 years, or every 5 years based on the tree condition / age and frequency of use for that park.

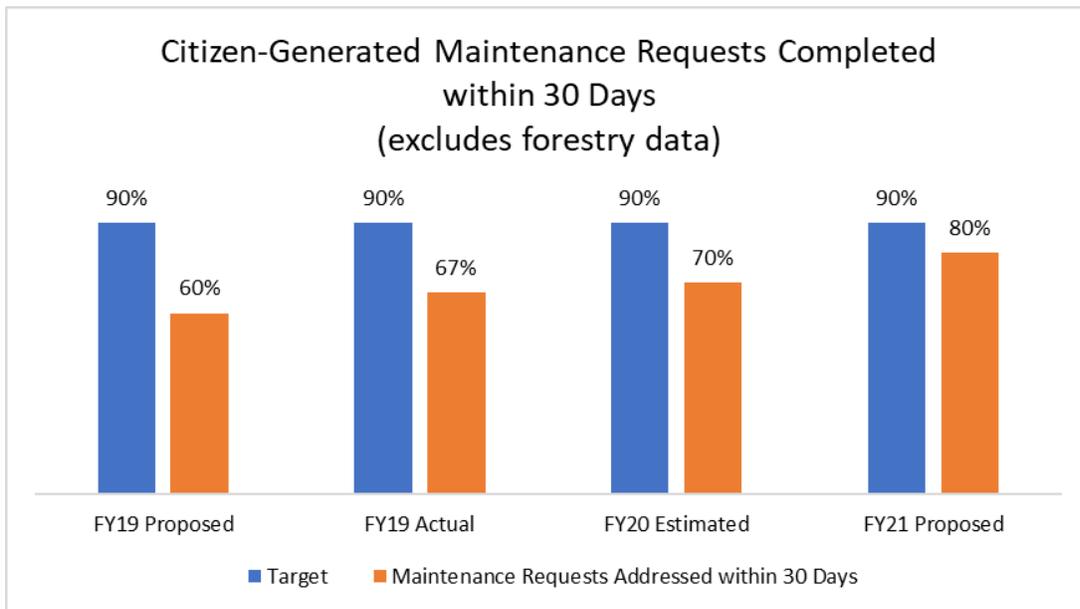


** Not all work orders were closed out in the Enterprise Asset Management and Treekeeper systems when they were completed so several work orders show a longer completion time than actual. Work order close out procedures have been improved and going forward data should more accurately reflect actual close-out times.*

Response to Citizen's Concerns

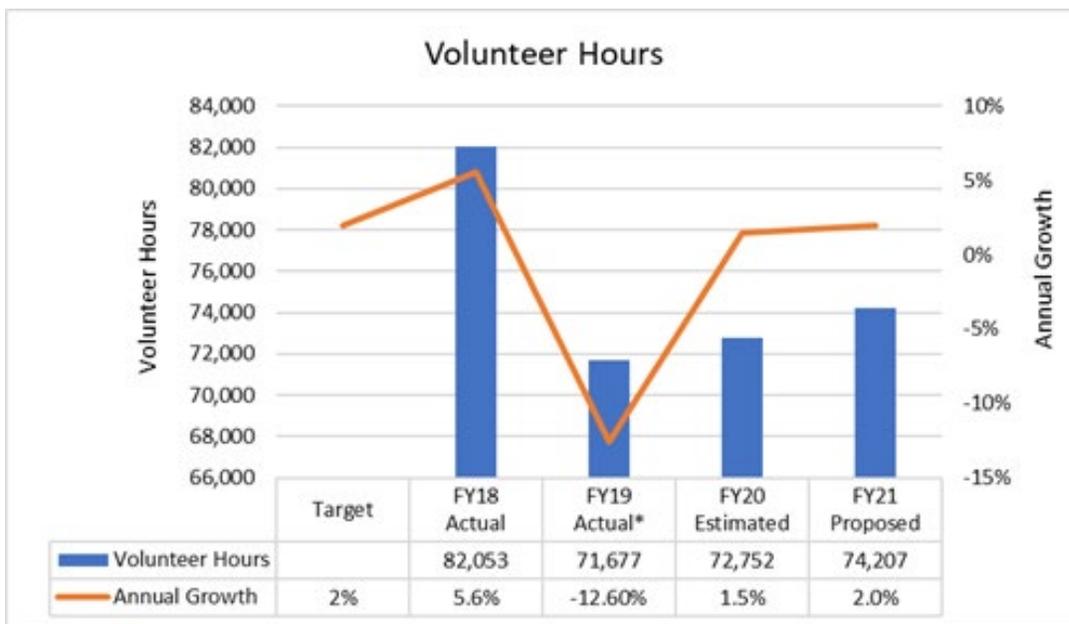
The Department's goal is to increase staff responsiveness in addressing park maintenance concerns from citizens by reducing the time it takes to address park issues that are reasonable, viable and relevant to the Parks Department, submitted by patrons through the Customer Resource Management system and completed by maintenance staff as work orders through the Enterprise Asset Management system.





Volunteer Support

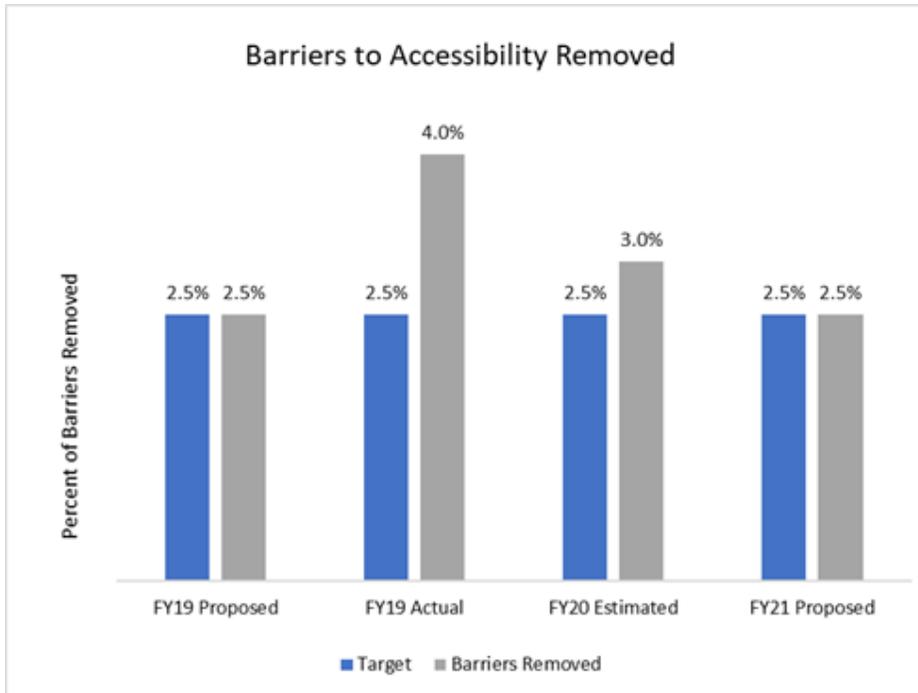
The Department's goal is to generate alternative, non-tax supported resources to support our work program by increasing volunteer support for Department facilities, programs and events.



**Volunteer hours were lower in FY19 than FY18 due to several factors. FY18 was an exceptional year and volunteer hours were much higher than anticipated. Weather conditions caused cancellations of Trail Workdays and Park Cleanups volunteer events. Additionally, the Weed Warrior Volunteer Program Manager position was vacant for nearly 1 year, resulting in an additional deficit in volunteer hours over FY18. Some long-term volunteers retired from service, while others were hired as seasonal staff. Volunteer hours were also affected by program- redirection and insufficient staff resources for managing volunteer programs. Finally, a senior management vacancy in the Volunteer Services Office for the majority of FY19 likely had a negative effect on the ability to consistently track volunteer hours.*

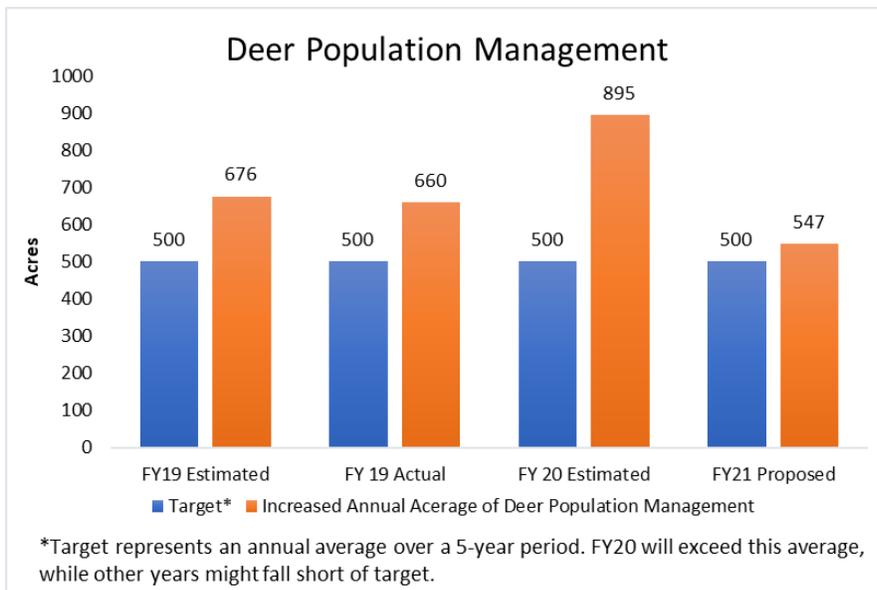
ADA Accessibility

The Department's goal is to make parks, facilities, and/or Amenities ADA-accessible to all individuals in accordance with the Final Transition Plan (dated August 2016) as submitted to and accepted by the U.S. Department of Justice.

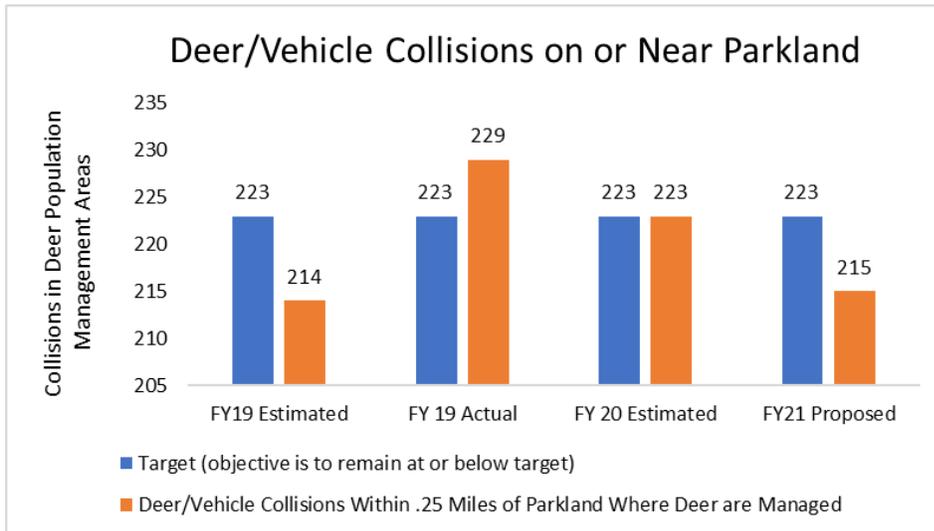


Deer Population Management

The Department's goal is to minimize attributable impacts of deer on, and adjacent to, parkland by adding 2,500 acres of new deer population management on parkland between fiscal years 2020 and 2024.



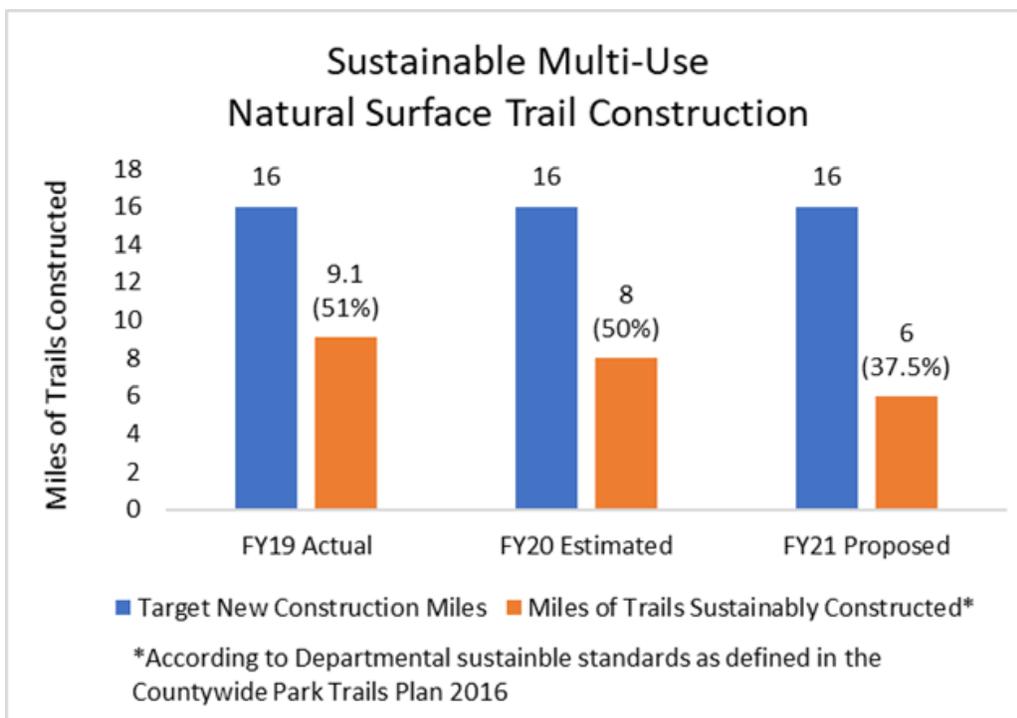
The Department's goal is to minimize attributable impacts of deer on, and adjacent to, parkland by maintaining the annual deer population at 30 deer per square mile or less in parkland where deer are managed, as indicated by the number of deer/vehicle collisions.



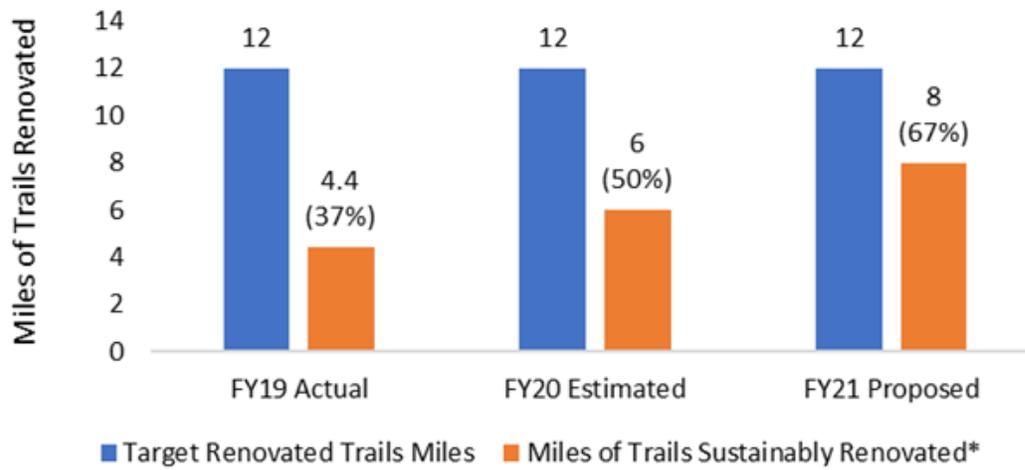
Research demonstrates deer population density, in the aggregate, correlates with deer/vehicle collision occurrence, and that an acceptable reduction of deer impacts, e.g., deer/vehicle collisions, browsing damage upon agriculture and forests, and citizen complaint for landscape damage and concern for safety is achieved at, or below, the 30 deer per square mile threshold.

Natural Surface Trails

The Department's goal is to ensure the sustainability of our current and future natural surface trail system by implementing an expansion and renovation plan to provide an additional 16 miles annually of new natural surface trails and renovate 12 miles annually of existing natural surface trails.



Sustainable Natural Surface Trail Renovation



*According to Departmental sustainable standards as defined in the Countywide Park Trails Plan 2016

-End-